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Coordinated Care Initiative (CCI) BASICS: Preparing for Changes

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The National Senior Citizens Law Center is a non-profit organization whose principal mission is to protect the rights of low-income older adults. Through advocacy, litigation, and the education and counseling of local advocates, we seek to ensure the health and economic security of those with limited income and resources, and access to the courts for all. For more information, visit our Web site at www.NSCLC.org.

Coordinated Care Initiative: In a Nutshell

What

- Mandatory Medi-Cal for all SPDs
- LTSS Integration
- Medicare Integration

Who

- Dual eligibles
- Medi-Cal only SPDs

Where

- 8 counties: Alameda, Los Angeles, Orange, Riverside, San Bernardino, San Diego, San Mateo, Santa Clara

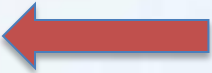
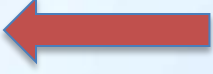
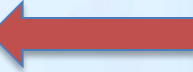
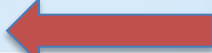
When

- April 1, 2014*

Why

- Coordinate Care
- Save Money

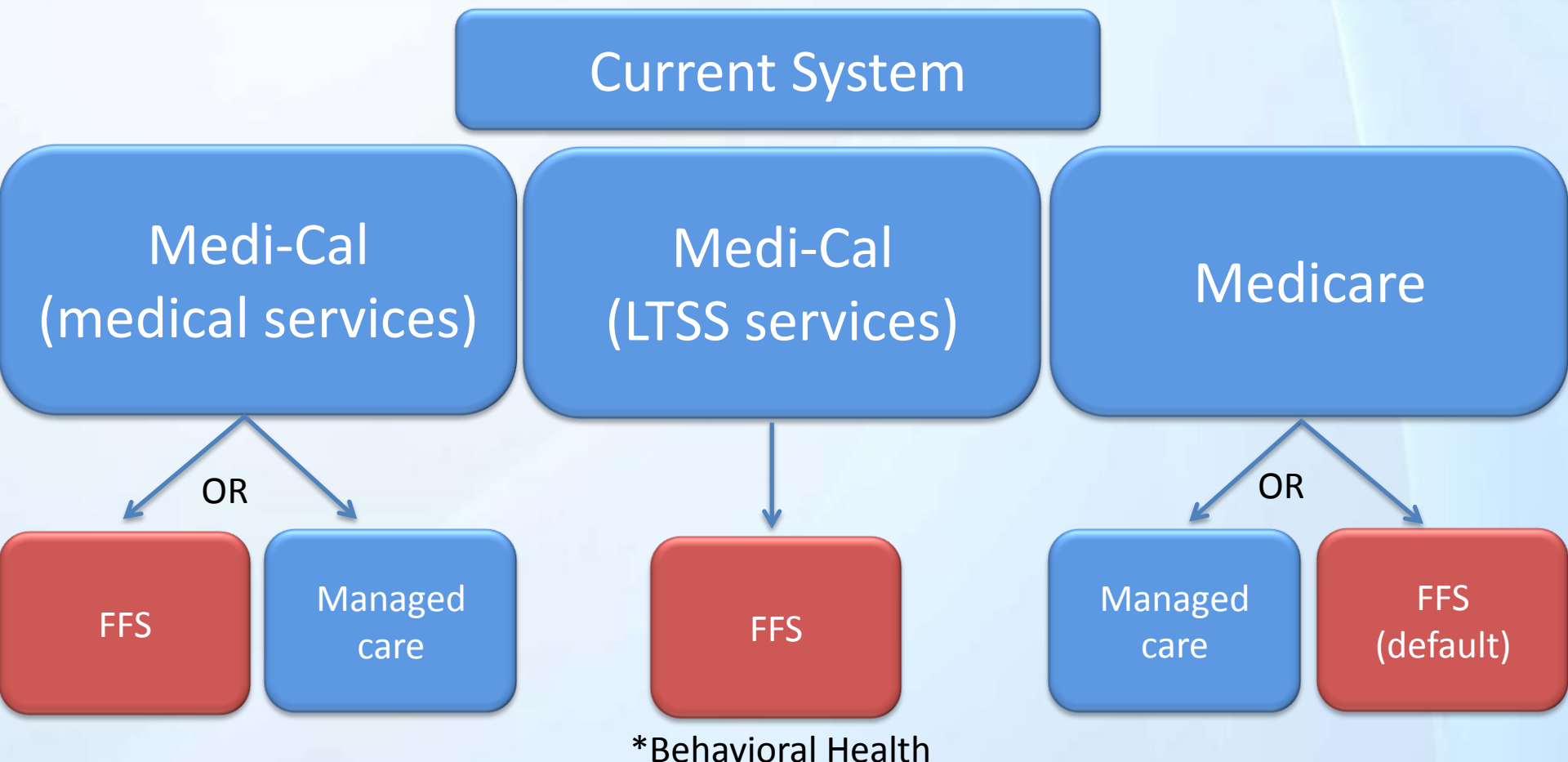
Glossary

- Coordinated Care Initiative (CCI)
 - Cal MediConnect
- Dual Eligible (Dual) 
- Duals-Special Needs Plan (D-SNP) 
- Fee-for-Service (FFS)
- Long Term Services and Supports (LTSS) 
 - In-Home Supportive Services (IHSS), Community Based Adult Services (CBAS), Multipurpose Senior Services Program (MSSP), Nursing Facility
- Medi-Cal Managed Care
- Program of All-Inclusive Care for the Elderly (PACE)
- Seniors and Persons with Disabilities (SPDs) 

CCI = three big changes

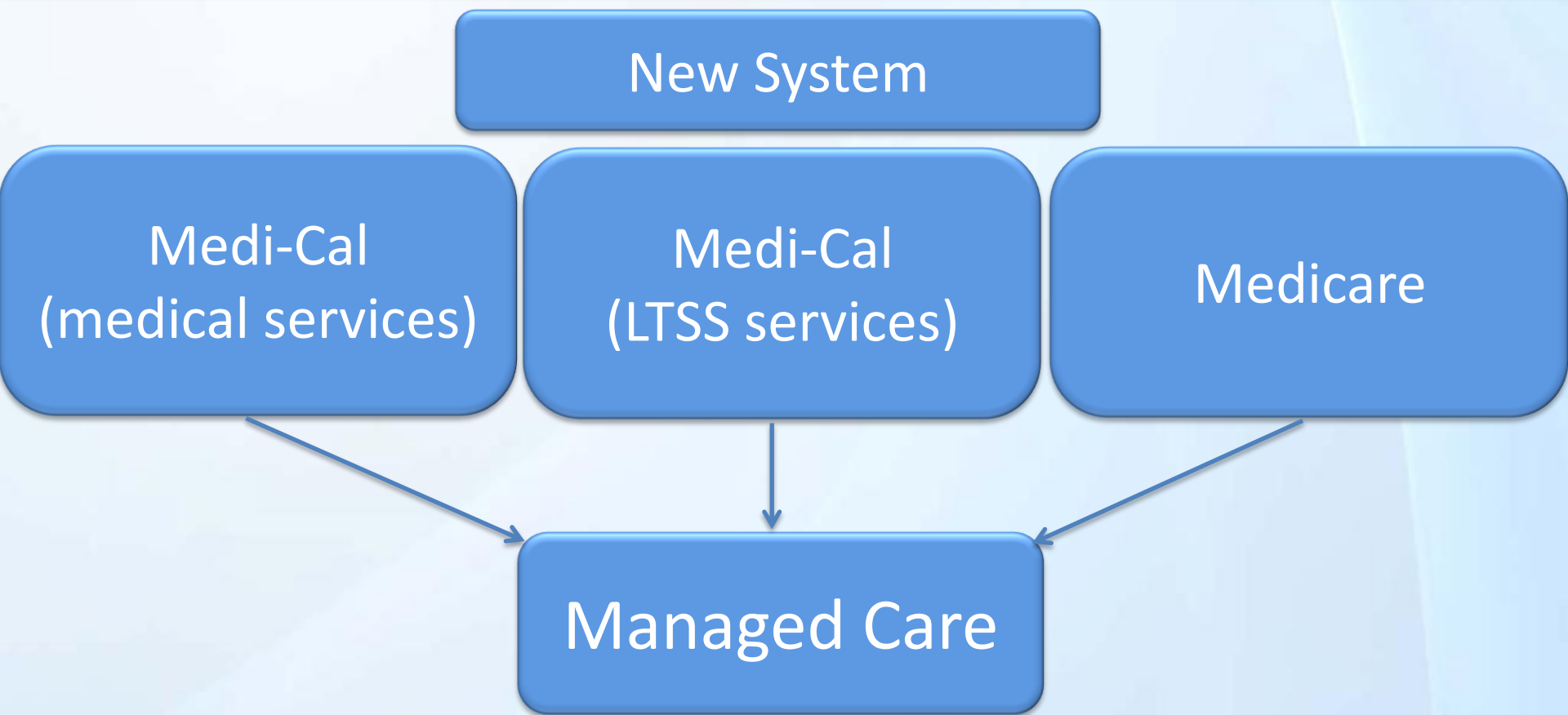
CCI Change	Description	Federal Approval
Mandatory Medi-Cal Managed Care	Duals and previously excluded SPDs must enroll in Medi-Cal Managed Care	Pending
LTSS Integration	LTSS added to Medi-Cal Managed Care plan benefit package	Pending
Medicare Integration (Cal MediConnect)	For duals, integration of Medicare and Medi-Cal benefits into one managed care plan.	Approved

The current Medi-Cal, LTSS, and Medicare delivery systems are different



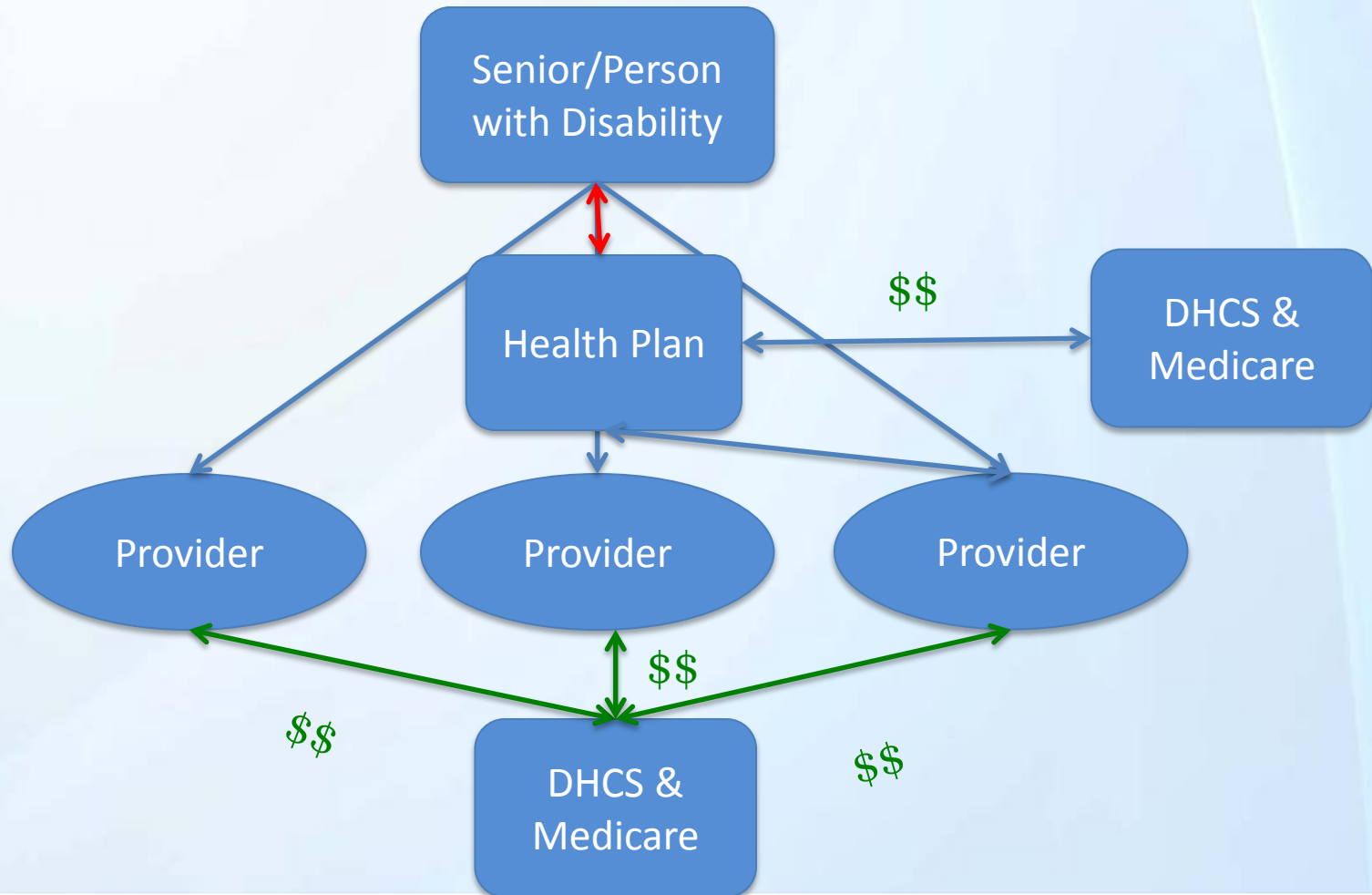
CCI moves services into managed care

What

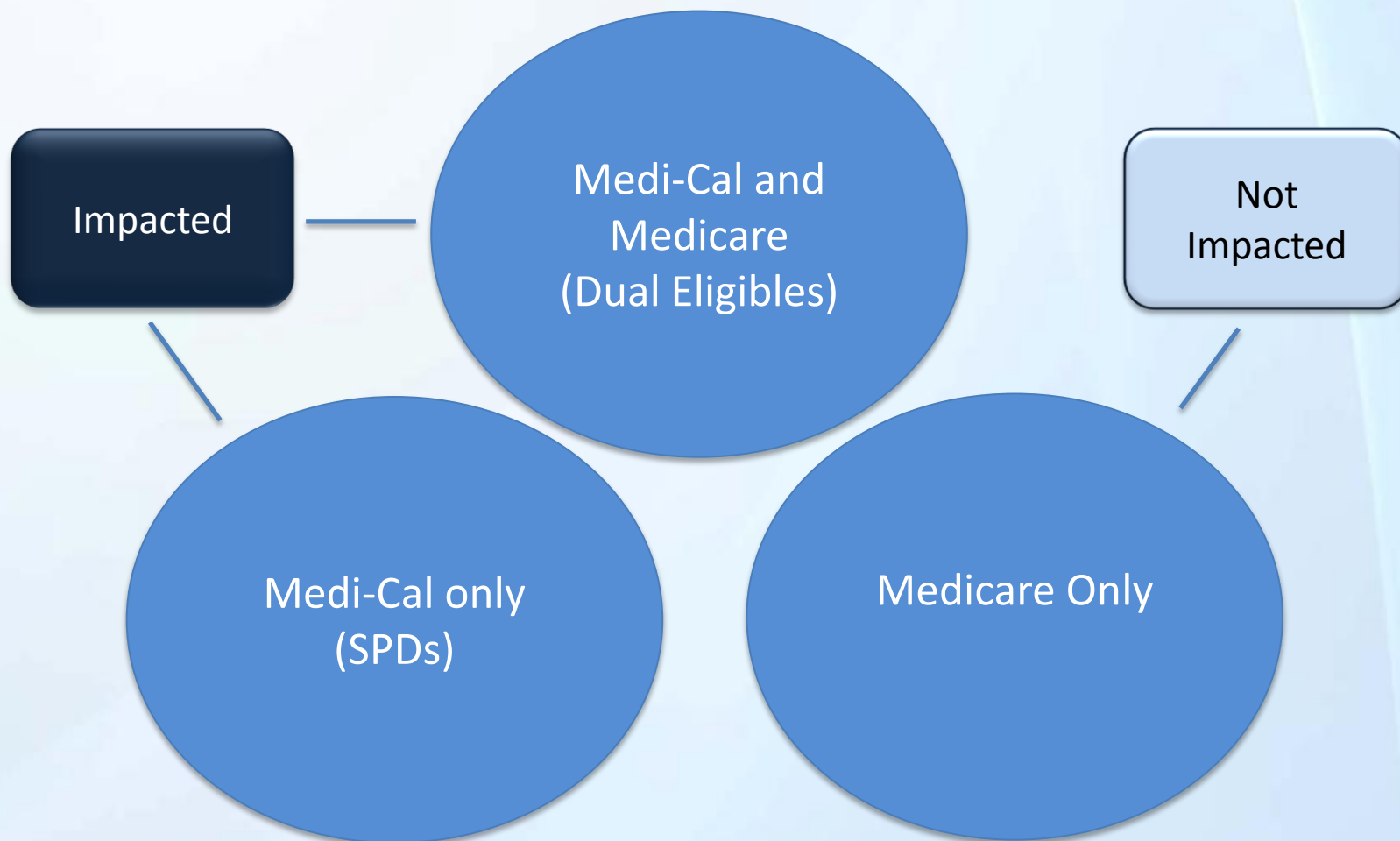


*Behavioral Health

Managed Care: Plans paid to provide covered services via network providers



CCI impacts duals & seniors and persons with disabilities with Medi-Cal



Different groups of duals and SPDs are affected differently

Who

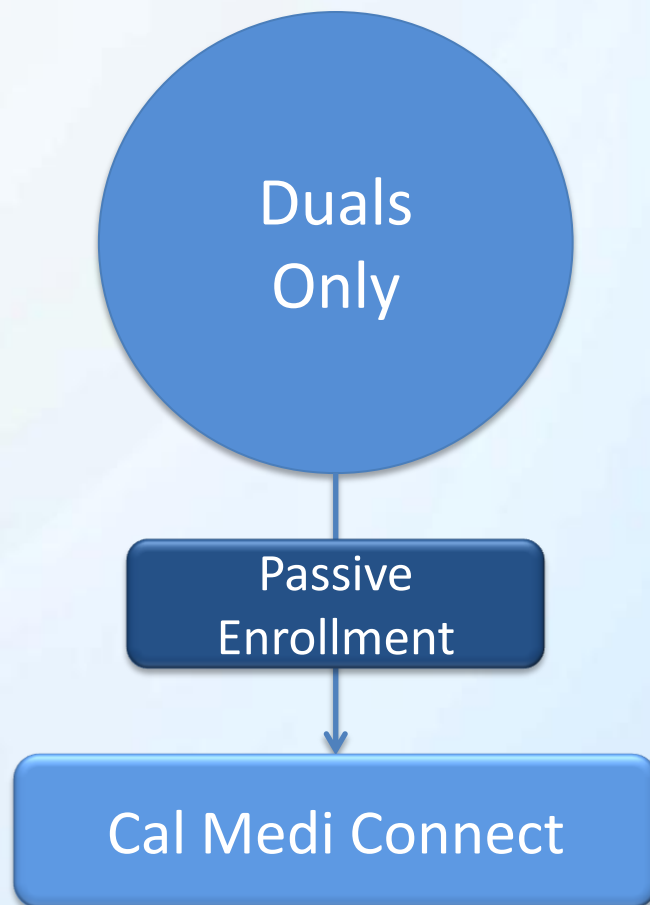
- SPDs who are already required to enroll in Medi-Cal managed care
- SPDs who will remain exempt from mandatory Medi-Cal managed care enrollment
- Dual eligibles who will be passively enrolled into Cal MediConnect
- Dual eligibles who can enroll into Cal MediConnect, but will not be passively enrolled
- Dual eligibles who cannot enroll in Cal MediConnect

Total Impact: 1,010,000

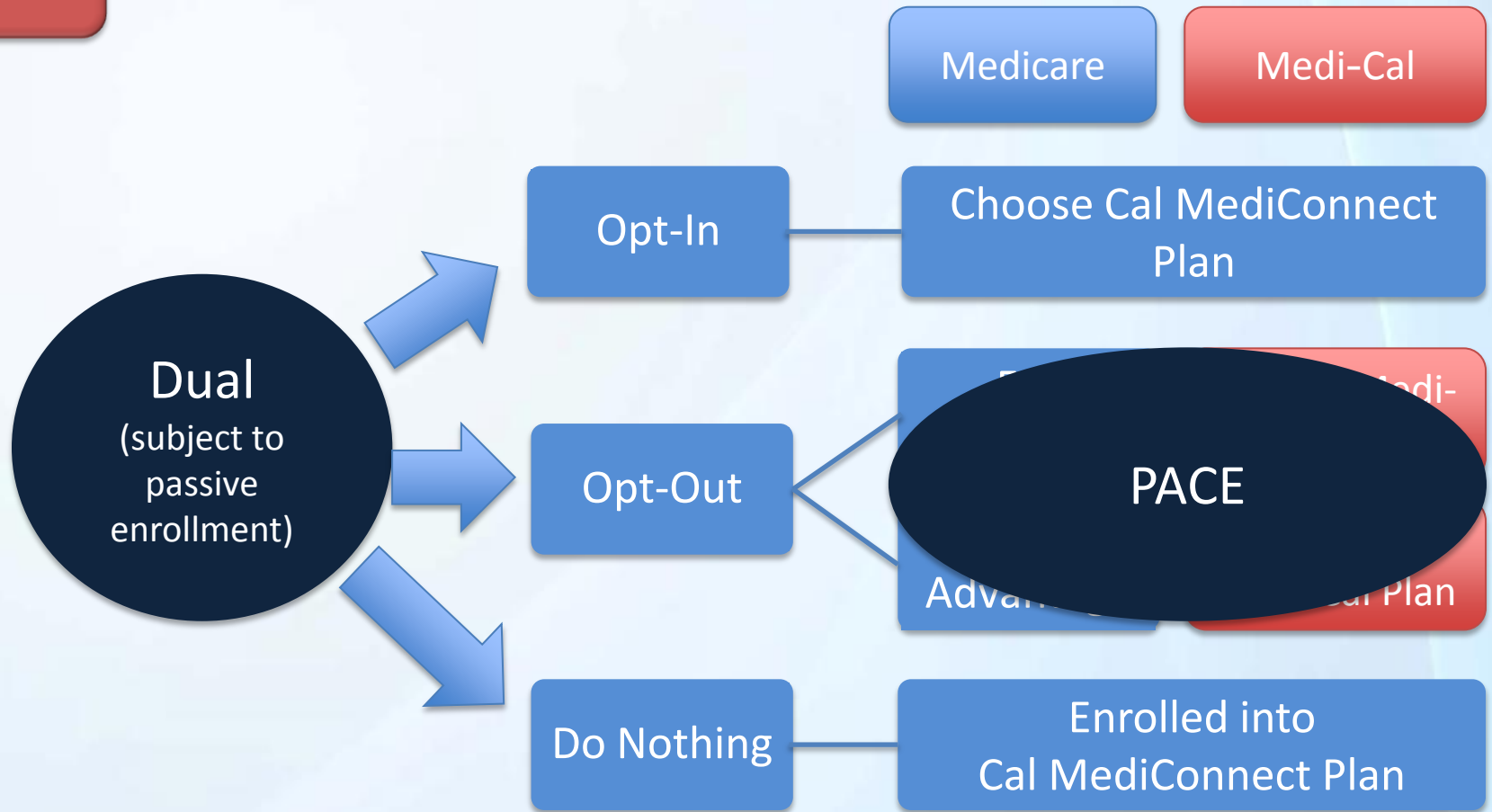
County	Duals Subject to Passive Enrollment in Cal MediConnect (2014)	Medi-Cal MC Only
Alameda	25, 502	Unknown
Los Angeles	223,084 (200,000 cap)	Unknown
Orange	39,969	Unknown
Riverside	24,395	Unknown
San Bernardino	26,977	Unknown
San Diego	41,710	Unknown
San Mateo	3,701	Unknown
Santa Clara	32, 986	Unknown
Totals	418,324 (395,204 with cap)	592,000

Only Duals can enroll in Cal MediConnect

What

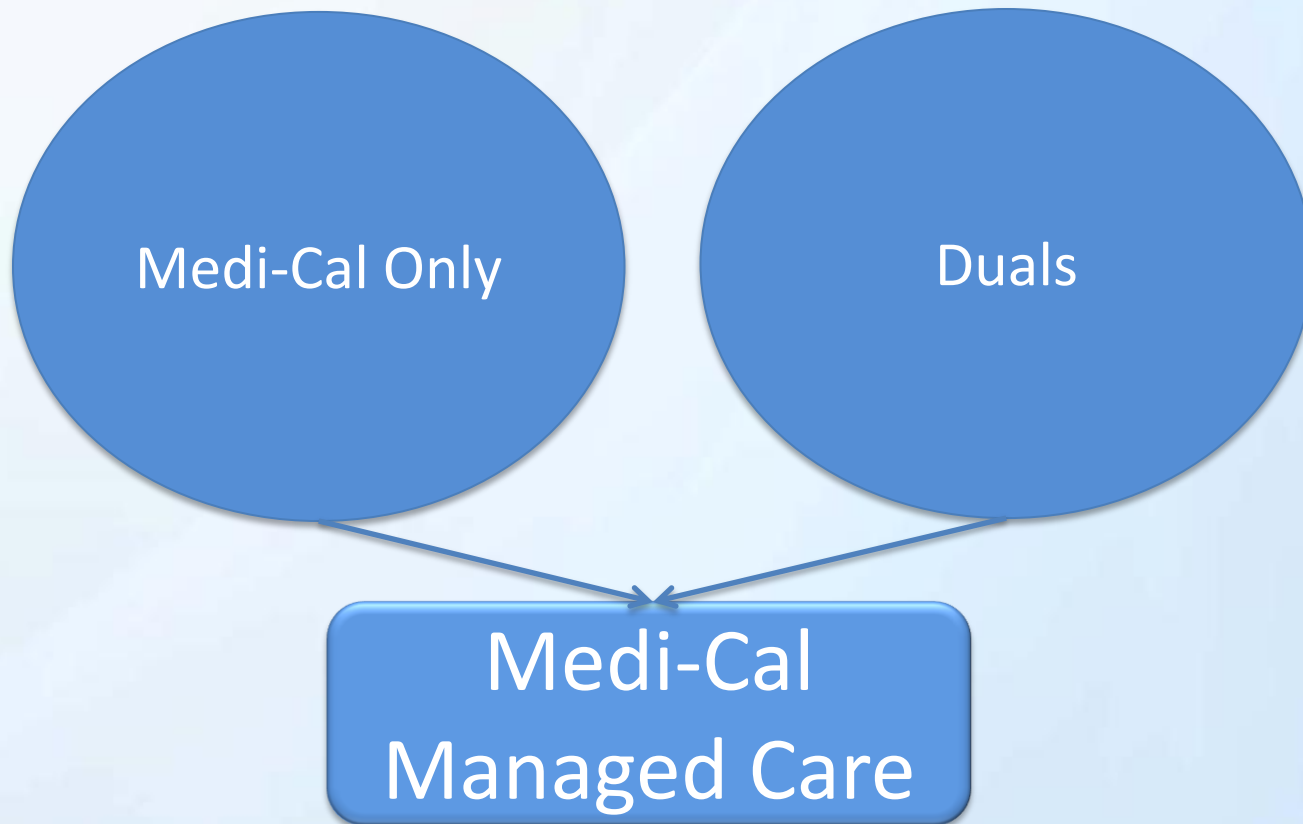


What



Medi-Cal managed care is mandatory

Even if a Dual Opt's Out of Cal MediConnect, must still enroll in Medi-Cal MC



Medicare Advantage
members not subject to passive enrollment

**DUALS ENROLLED IN MEDICARE
ADVANTAGE (including D-SNP, C-
SNP) ARE NOT SUBJECT TO PASSIVE
ENROLLMENT IN
CAL MEDICONNECT IN 2014**

MUST STILL ENROLL IN MEDI-CAL MANAGED CARE

Cal MediConnect Benefits

Plans Required to Provide

- Medicare A, B, D
- Medi-Cal services including
 - LTSS: IHSS, CBAS, SNF, MSSP
- Vision and Transportation
- Care Coordination

Care Plan Option Services

- HCBS-like waiver services
- Extra IHSS-like services

Provided Outside of Plan

- Specialty mental health services not covered by Medicare
- Behavioral health Drug Medi-Cal benefits
- Dental (May 2014)

CCI will be implemented in 8 counties

Where



Alameda
Los Angeles
Orange
Riverside
San Bernardino
San Diego
San Mateo
Santa Clara

Different Cal MediConnect plans available in each county

Where

County	Plan(s)
Alameda	Alameda Alliance for Health Anthem Blue Cross
Orange	Cal Optima
San Mateo	Health Plan of San Mateo
Riverside & San Bernardino	Inland Empire Health Plan Molina Health Care
Santa Clara	Anthem Blue Cross (CareMore) Santa Clara Family Health Plan
San Diego	Community Health Group Care 1 st Health Net Molina

LA county includes several subcontracted plans

Where

LOS ANGELES

Primary Plan(s)	Subcontracted Plans
LA Care	CareMore (Anthem Blue Cross) Care 1 st Kaiser*
Health Net	

Implementation proposed to begin April 1, 2014

When

90 day
notice
1/1

APRIL

1

Enrollment timing and process varies by county

When

	Orange, Riverside, San Bernardino, & San Diego	San Mateo	Alameda & Santa Clara	Los Angeles
Voluntary Only Enrollment	N/A	N/A	N/A	3 months
Passive Enrollment Begins	4/1/14	4/1/14	7/1/14	7/1/14
Passive Enrollment Phased	Over 12 months*	Over 1 month*	Unknown	Undecided
Phasing Method	1 st day of birth month (with exceptions)	All at once	Unknown	Undecided

Major exceptions to the general enrollment strategies

When

Exception
Duals enrolled in MSSP
Duals already enrolled in Medi-Cal Managed Care in Alameda and Santa Clara
Duals reassigned to Part D effective 1/1/14

Most beneficiaries will receive three notices

When



90 Day

- Informational Notice

60 Day

- Notice with Default Plan
- Choice Packet
- Health Plan Guide
- Provider Directory

30 Day

- Final Reminder Notice



DHCS stated goals of the CCI

Improve Access
to Care

Promote
Person-Centered
Planning

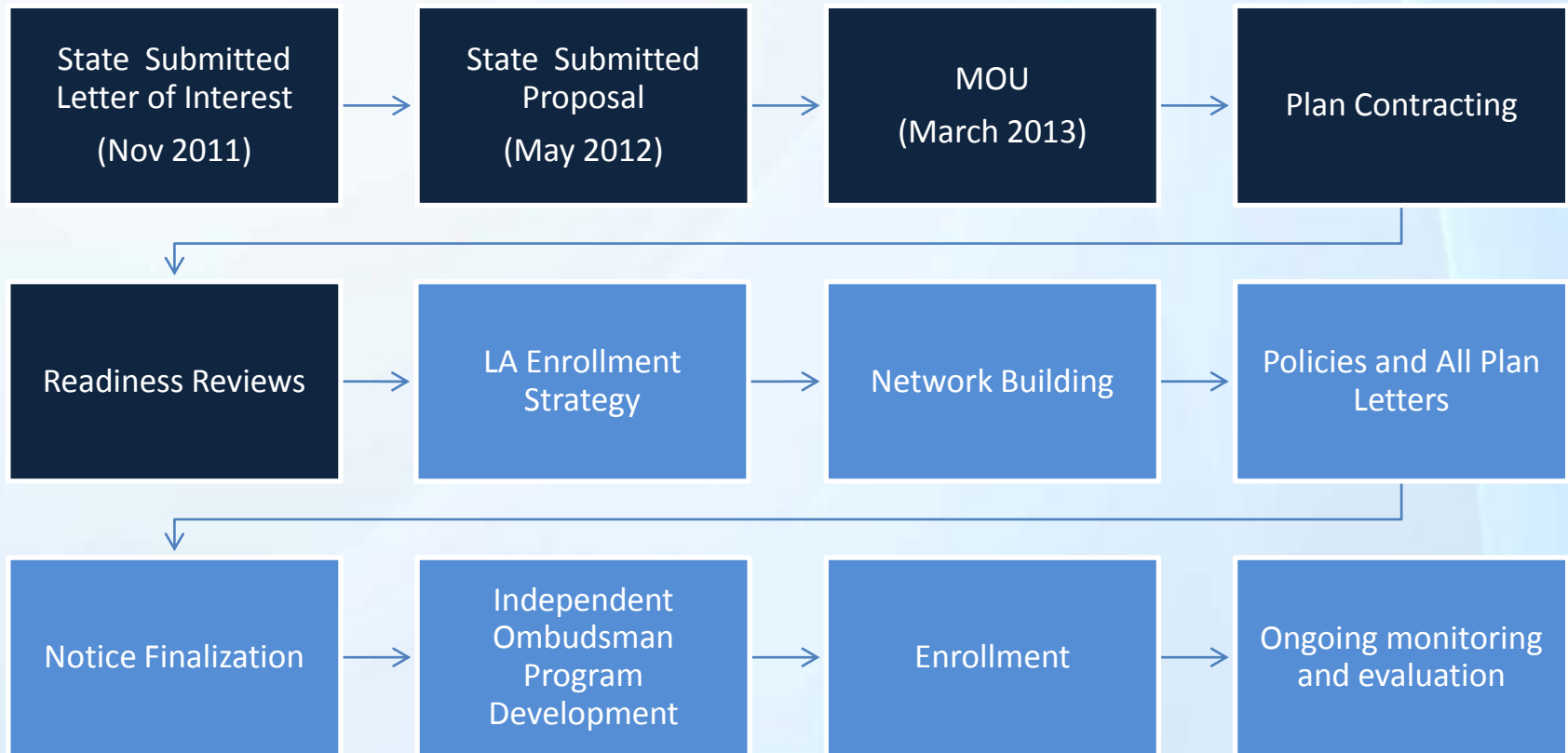
Promote
Independence in
Community

Right Care
Right Time
Right Place

Cost Savings for
State and Federal
Government

California is part way through a long process

Wrap Up



Should your client enroll in Cal MediConnect?

Wrap Up

Whether to enroll in Cal
MediConnect is an
individual choice

Factors to Consider in Making Decision to Enroll in Cal MediConnect

- Does plan have networks that include client's current medical providers?
- Does plan have strong relationship with social service providers?
- Does client have a course of treatment that should not be interrupted?
- How important are the additional benefits of vision and transportation to client?
- Will a plan improve your client's care coordination?

What to watch out for: good

Wrap Up

- Care Coordination
- One Card
- Additional required benefits
- Possible additional HCBS benefits
- Assessments/Care Plans

What to watch out for: caution

Wrap Up

- Timing
- Confusion/Mistakes
- Access to providers
- Disruption in care
- Other Issues

What can you do?

Wrap Up

- Influence program development
 - Stakeholder meetings
 - Talk to plan
 - Legislative advocacy
- Prepare to provide counsel
- Report problems

Local advocates can help individuals

Wrap Up

- HICAP
1-800-434-0222
- Health Consumer Alliance
www.healthconsumer.org/index.php?id=partners
- Disability Rights California
www.disabilityrightsca.org/

Want to know more?

- NSCLC Duals Website
 - Advocate's Guide
 - News
 - Sign up for alerts

<http://dualsdemoadvocacy.org/>
- Contact us:
 - Amber Cutler – acutler@nsclc.org
- Disability Rights Education & Defense Fund (DREDF)
 - www.dredf.org
- Department of Healthcare Services
 - www.calduals.org