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Important Information for Persons who have Medicare and Medi-Cal: Cal MediConnect Program Available to you in April 2014

You are getting this letter because you have BOTH Medicare and Medi-Cal. You will now have a new choice to meet your health care needs.

Please read this carefully. You do not need to do anything yet. You may choose to enroll in a Cal MediConnect plan, starting 4/1/2014. Cal MediConnect plans will combine your Medicare and Medi-Cal benefits into one plan. You can also choose to stay with regular Medicare and keep your Medi-Cal separate.

Enrollment into a Cal MediConnect plan is voluntary. If you do not choose to enroll, your health care will not change right now. However, you will not receive the additional benefits of Cal MediConnect.

How does a Cal MediConnect plan help me?

Cal MediConnect plans are designed to help your Medicare and Medi-Cal benefits work better together and work better for you.

If you enroll in a Cal MediConnect plan in Los Angeles County:

- You keep your Medicare and Medi-Cal benefits without any extra costs.
- You keep all of the services or benefits you receive now.
- Your Cal MediConnect plan will ensure that all of your doctors, specialists, and other providers will work together to get you the care you need.
- You may get additional transportation and vision benefits.

At this time you may:

1. **Enroll in a Cal MediConnect plan.** Cal MediConnect plans cover both Medicare and Medi-Cal services. If you join a Cal MediConnect plan, you will receive In-Home

Supportive Services (IHSS), Multipurpose Senior Services Program (MSSP), Community-Based Adult Services (CBAS), and nursing home care through the Cal MediConnect plan. They also cover vision care and transportation. The Cal MediConnect plan will work with your doctors and providers to ensure you get the care you need.

OR

2. **Enroll in the Program of All-Inclusive Care for the Elderly (PACE).** If you are 55 or older and need a higher level of care in order to live at home, you may be able to join PACE. PACE provides all Medicare and Medi-Cal benefits plus some extra services to help seniors who have chronic conditions live at home.

OR

3. **Take no action at this time.** If you choose to take no action at this time, your health care won't change right now. Please continue to watch your mail, as you will have more enrollment choices later this year.

What should I do now?

- Share this letter with your family or someone who knows about your health care needs.
- Talk to your doctors and other providers to see which health plans they work with.
- If you are interested in joining a Cal MediConnect health plan, please contact Health Care Options at 1-844-580-7272 (TTY: 1-800-430-7077).

For help or more information

If you want to talk to a health insurance counselor about these choices, call the California Health Insurance Counseling & Advocacy Program (HICAP) at 1-800-434-0222 (TTY: 711).

If you have questions about Medicare, call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

If you want to select a Cal MediConnect plan or get this letter in another language or alternate format – like large print, audio, or Braille, please call Health Care Options Monday - Friday 8 am – 5 pm at 1-844-580-7272 or TTY: 1-800-430-7077.

If you need further help, call the Cal MediConnect Ombudsman at 1-855-501-3077. This number will be operational starting 4/1/2014.