

July 15, 2014

Coordinated Care Initiative (CCI) BASICS: Changes in Los Angeles County

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National Senior Citizens Law Center



National Senior Citizens Law Center

The National Senior Citizens Law Center is a non-profit organization whose principal mission is to protect the rights of low-income older adults. Through advocacy, litigation, and the education and counseling of local advocates, we seek to ensure the health and economic security of those with limited income and resources, and access to the courts for all. For more information, visit our Web site at www.NSCLC.org.

Coordinated Care Initiative: In a Nutshell

What

- Mandatory Medi-Cal Managed Care
- LTSS Integration
- Cal MediConnect

Who

- Dual eligibles
- Medi-Cal only SPDs

Where

- 8 counties: Alameda, Los Angeles, Orange, Riverside, San Bernardino, San Diego, San Mateo, Santa Clara

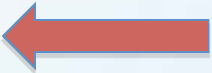
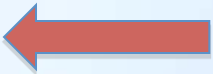
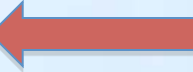
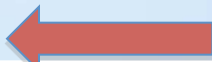
When

- July 1, 2014*

Why

- Coordinate Care
- Save Money

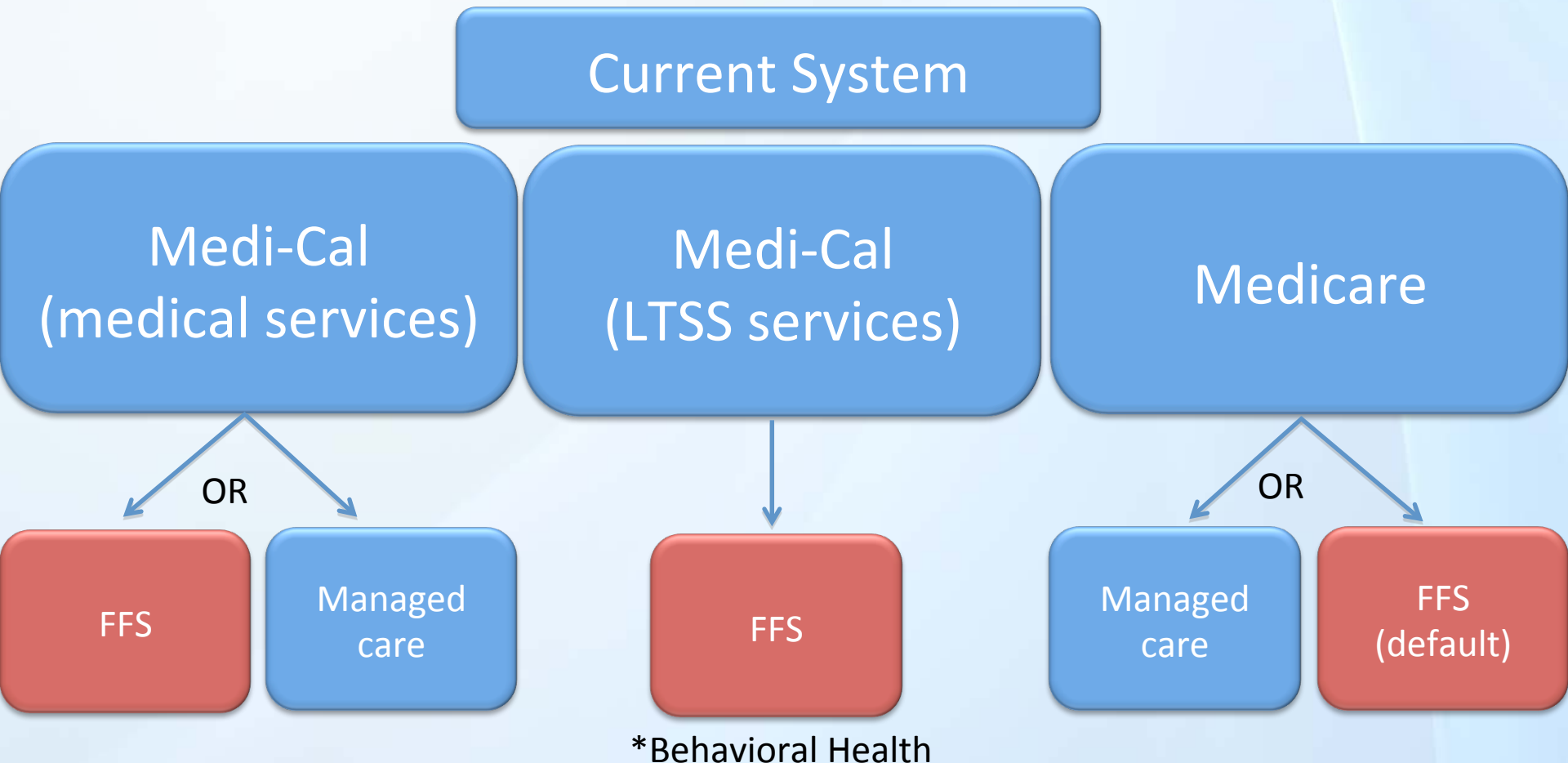
Glossary

- Coordinated Care Initiative (CCI)
 - Cal MediConnect
- Dual Eligible (Dual) 
- Duals-Special Needs Plan (D-SNP) 
- Fee-for-Service (FFS)
- Long Term Services and Supports (LTSS) 
 - In-Home Supportive Services (IHSS), Community Based Adult Services (CBAS), Multipurpose Senior Services Program (MSSP), Nursing Facility
- Medi-Cal Managed Care
- Program of All-Inclusive Care for the Elderly (PACE)
- Seniors and Persons with Disabilities (SPDs) 

CCI = three big changes

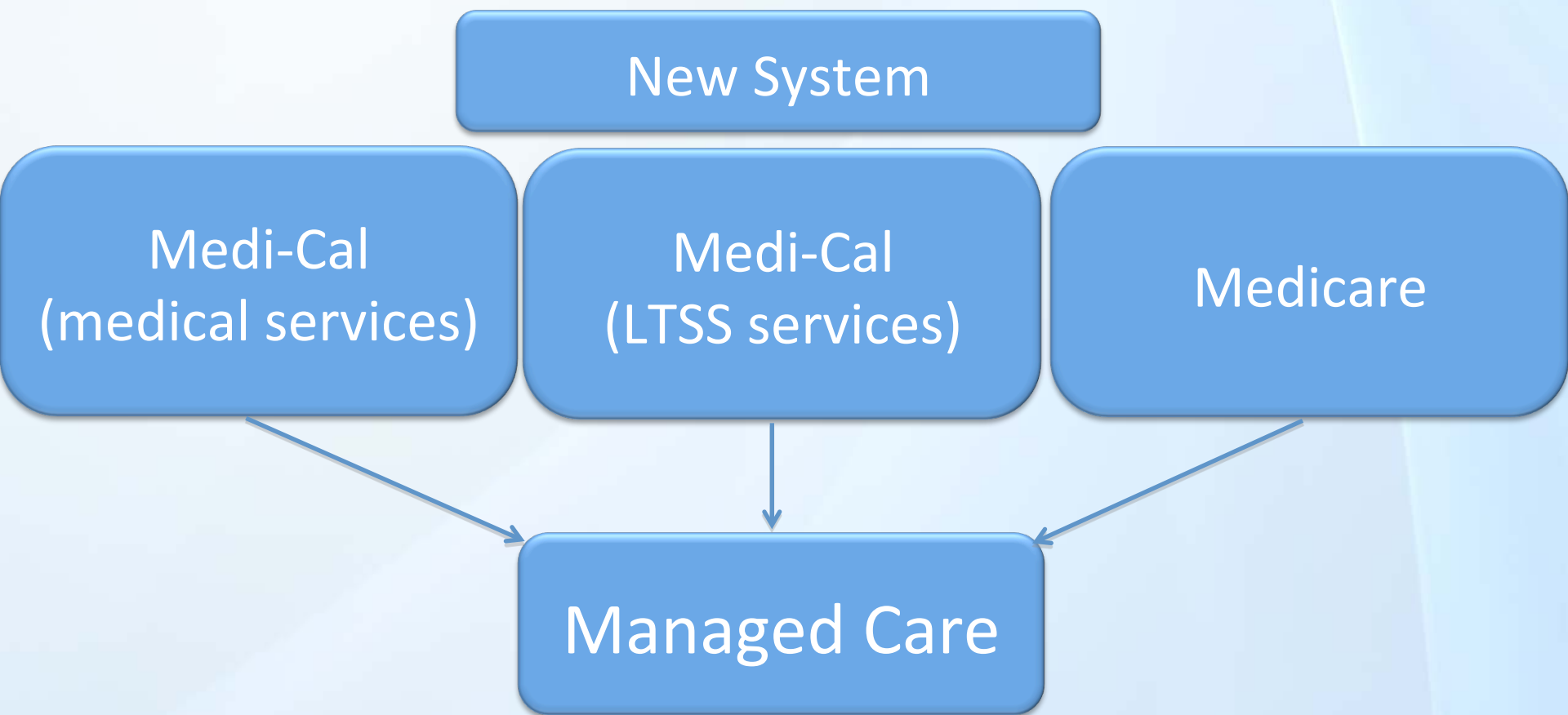
CCI Change	Description	Federal Approval
Mandatory Medi-Cal Managed Care	Duals and previously excluded SPDs must enroll in Medi-Cal Managed Care	Approved
LTSS Integration	LTSS added to Medi-Cal Managed Care plan benefit package	Approved
Medicare Integration (Cal MediConnect)	For duals, integration of Medicare and Medi-Cal benefits into one managed care plan.	Approved

The current Medi-Cal, LTSS, and Medicare delivery systems are different



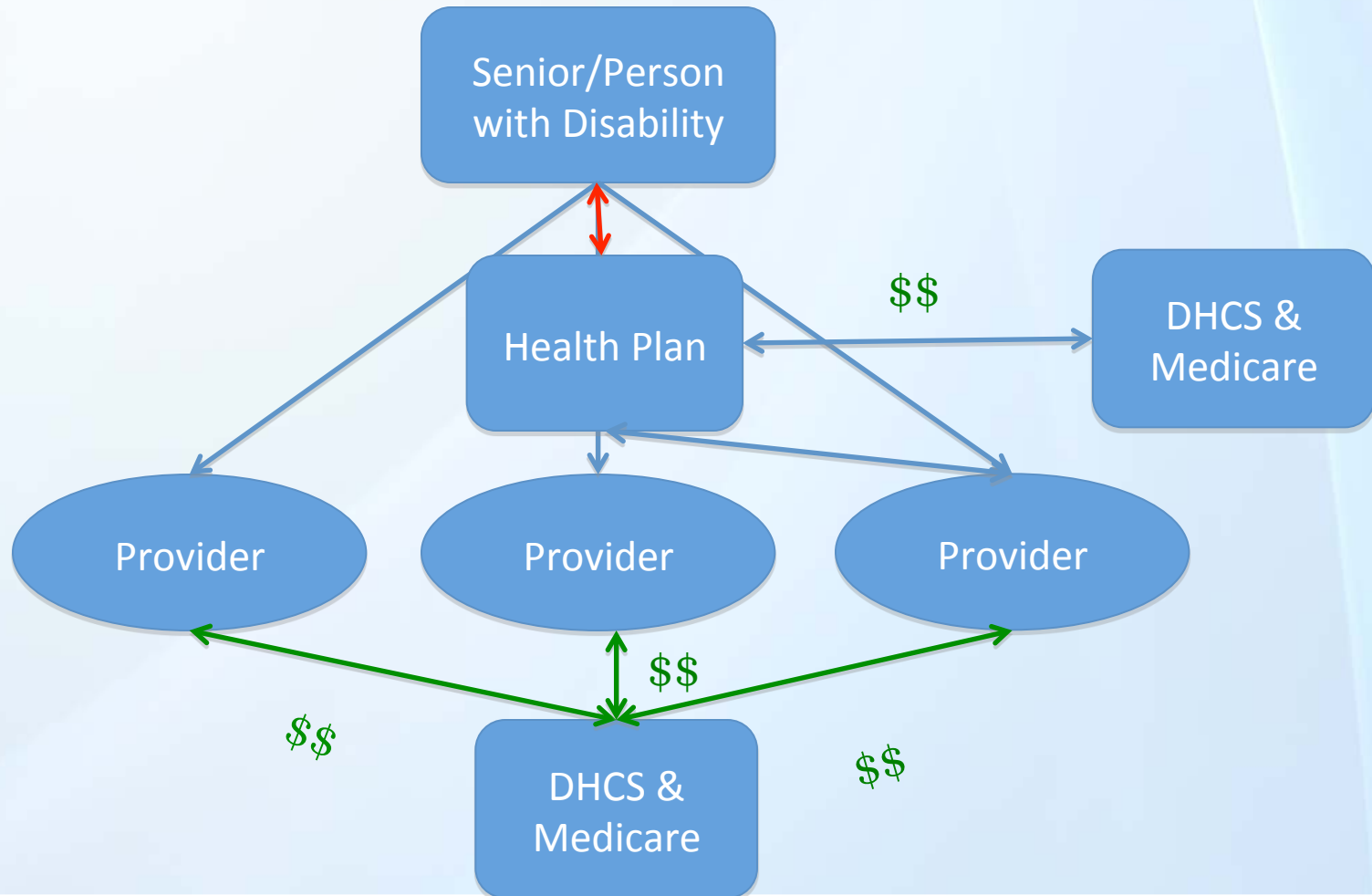
CCI moves services into managed care

What



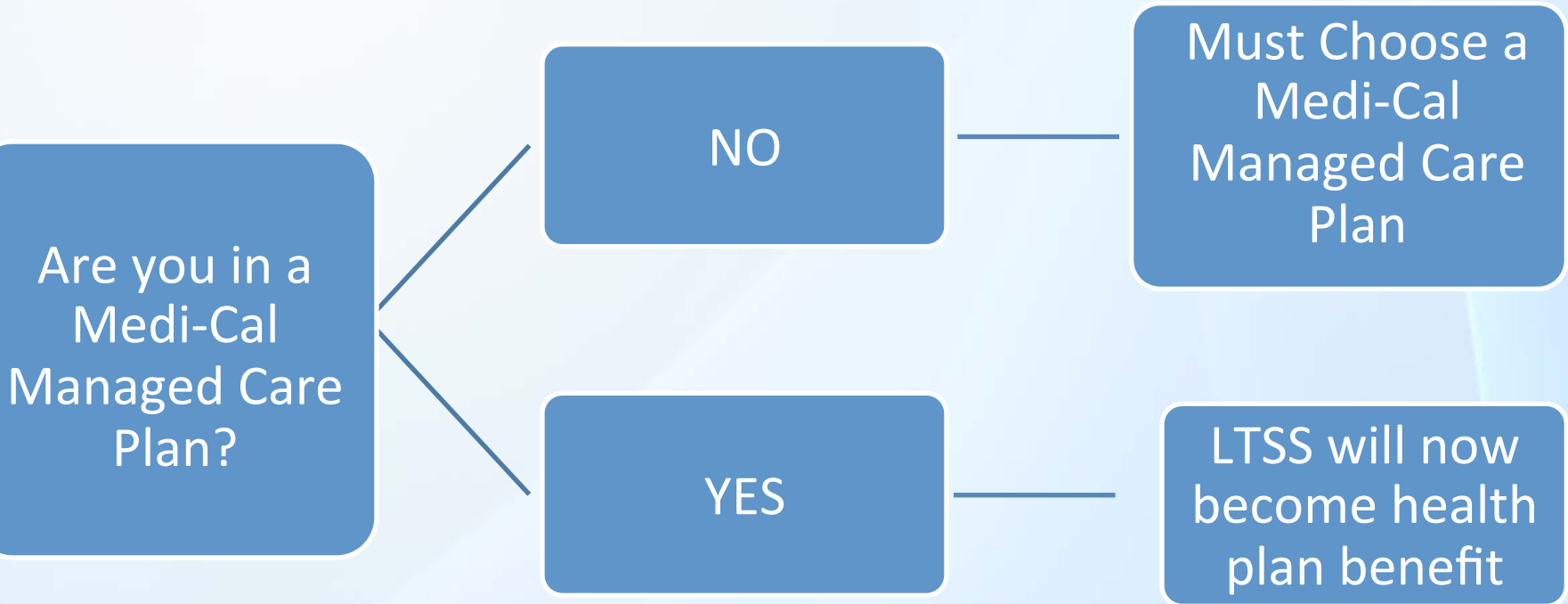
*Behavioral Health

Managed Care: Plans paid to provide covered services via network providers



How does the CCI affect me? I have Medi-Cal Only

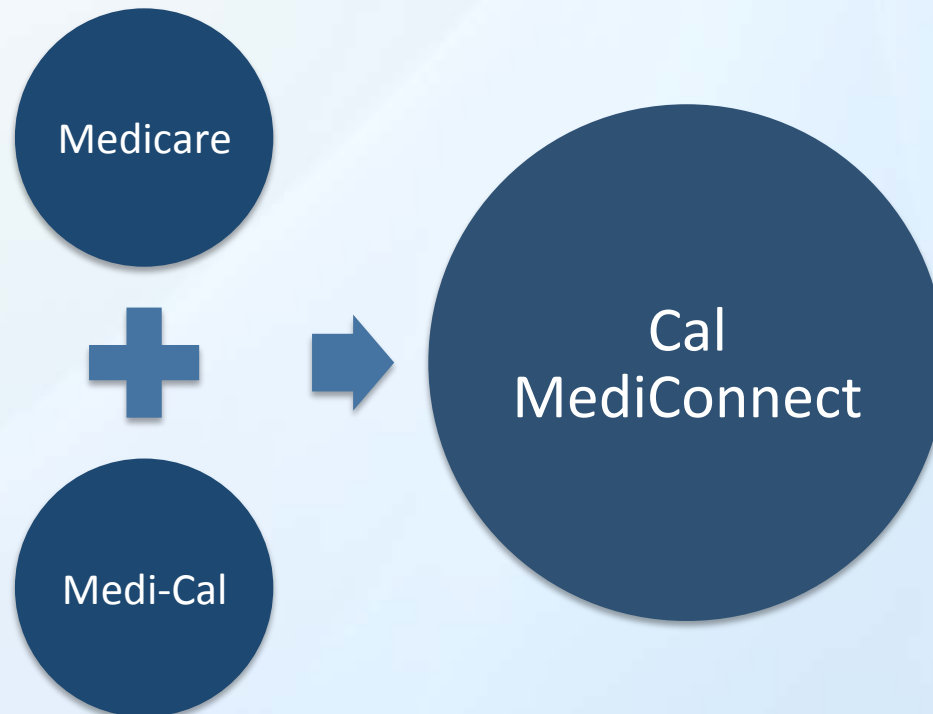
What



How does the CCI affect me? I have both Medi-Cal and Medicare

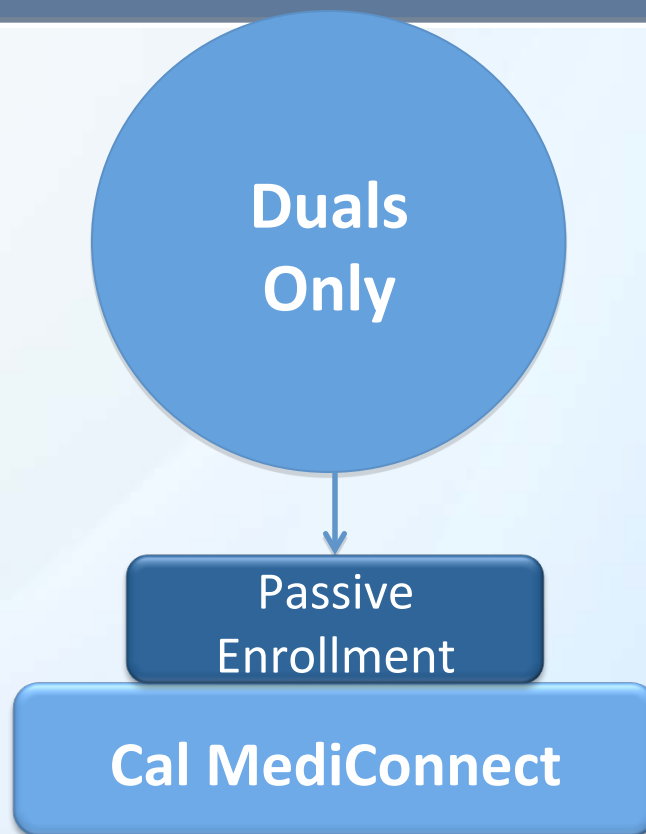
What

Most Duals will have the option to join Cal MediConnect.



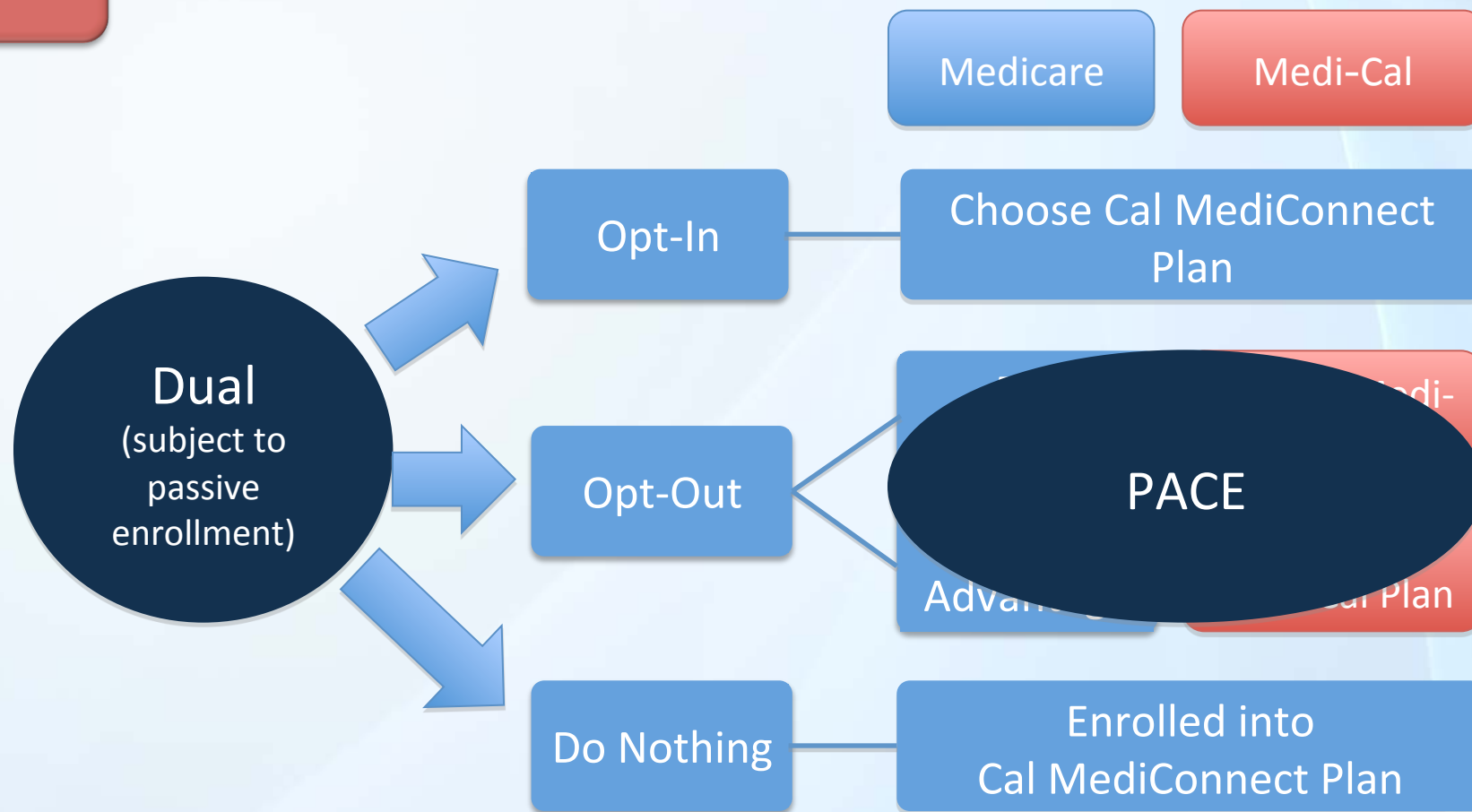
Only Duals can enroll in Cal MediConnect

What



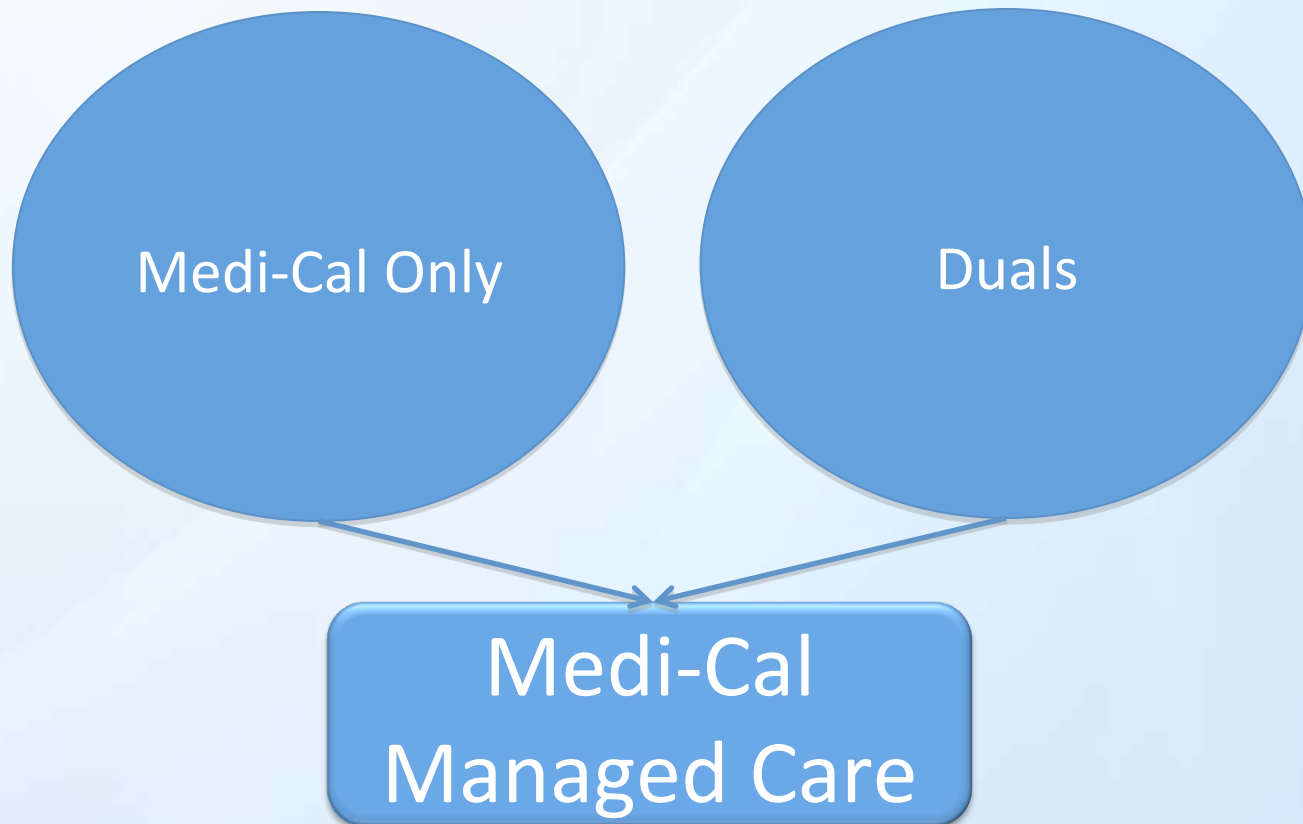
A beneficiary can disenroll from Cal MediConnect or change plans at anytime for any reason. The disenrollment is effective the first day of the next month.

What



Medi-Cal managed care is mandatory

Even if a Dual Opt's Out of Cal MediConnect, Must Still Enroll in Medi-Cal MC



Cal MediConnect Benefits

Plans Required to Provide

- Medicare A, B, D
- Medi-Cal services including
 - LTSS: IHSS, CBAS, SNF, MSSP
- Additional Vision and Medical Transportation
- Care Coordination

Care Plan Option Services

- HCBS-like waiver services
- Extra IHSS-like services

Provided Outside of Plan

- Specialty mental health services not covered by Medicare
- Behavioral health Drug Medi-Cal benefits
- Dental (May 2014)

Total Impact: 1,206,000

County	Duals Subject to Passive Enrollment in Cal MediConnect	Medi-Cal MC Only
Alameda	32,533	48,000
Los Angeles	288,399 (200,000 cap)	317,000
Orange	65,537	51,000
Riverside	40,040	46,000
San Bernardino	41,930	54,000
San Diego	55,798	64,000
San Mateo	12,371	14,000
Santa Clara	37,739	38,000
Totals	574,347 (485,948 with cap)	632,000

CCI will be implemented in 8 counties

Where



Alameda
Los Angeles
Orange
Riverside
San Bernardino
San Diego
San Mateo
Santa Clara

Cal MediConnect Plans in Los Angeles County

Where

LOS ANGELES

PLANS
LA Care Cal MediConnect Plan
Health Net Cal MediConnect Plan
CareMore Connect Plan
Care1st Cal MediConnect Plan
Molina Dual Options

Medi-Cal Managed Care Plans in Los Angeles County

Where

LOS ANGELES

Health Plan	Subcontracted Plans
Health Net Community Solutions	Molina Healthcare Partner
LA Care Health Plan Medi-Cal	Anthem Blue Cross Partnership Plan Care1st Partner Plan KP Cal

Program of All-Inclusive Care for the Elderly (PACE) Plans

Where

55 or older

Live in Service
Area

Nursing Home
Level of Care

**Altamed Senior
BuenaCare**

**Brandman Centers
for Senior Care**

Timelines Vary by Change and Population

When

County

Dual or SPD

Cal
MediConnect
Eligible

In Medi-Cal
Managed Care

In a D-SNP or
Reassigned to
Part D 2014

MSSP
Beneficiary



Los Angeles Timelines in Summary

When

Population	Start Date
LTSS Added to Benefit Package	April 1/July 1
Cal MediConnect (Duals)	July 1/January 1
MLTSS (Duals and SPDs)	August 1
MSSP	October 1

Enrollment Chart Available here:

<http://www.calduals.org/wp-content/uploads/2014/06/CCI-enrollment-by-County-6.6.14.pdf>

Most beneficiaries will receive three notices

When



90 Day

- Informational Notice

60 Day

- Notice with Default Plan and Insert
- Cal MediConnect Guidebook (Choice Booklet and Choice Form Included)
- Part D Disenrollment Notice

30 Day

- Final Reminder Notice

*LA Voluntary Enrollment Notice

*Opt-out Confirmation Notice

Cal MediConnect Choice Form

Health Plan Choice Form

California Department of
Health Care Services
P.O. Box 98009
W. Sacramento, CA 95798-9850



For free help filling out this form, call 1-844-580-7272



Please print all CAPITAL LETTERS. Use a blue or black pen. Fill in the ☐ or ☐ completely to show your choice.

JOHN SAMPLE

1 First Name, Last Name



M- 99999999A-II

1234 SAMPLE STREET SAMPLE CITY

9 9 9 9 1 2 - 1 4 - 1 1

Address, City

Zip Code

Date of Birth

()

Sex: ☐ Male ☐ Female

2 If pregnant, due date

(Area Code) Phone Number

Month Day Year

3 Cal MediConnect Plans:

- ☐ 800 L.A. Care
- ☐ 801 Health Net
- ☐ 816 Molina Dual Options
- ☐ 817 Care 1st
- ☐ 818 CareMore

5 Medi-Cal Plans:

- ☐ 04 L.A. Care Health Plan
 - Plan Partners
 - ☐ CF Care1st Partner Plan, LLC
 - ☐ KA KP Cal, LLC
 - ☐ LA L.A. Care Health Plan
 - ☐ BC Anthem Blue Cross Partnership
- ☐ 52 Health Net Comm Solutions
 - Plan Partners
 - ☐ HN Health Net Comm Solutions
 - ☐ MO Molina Healthcare Partner

4 Health plan doctor or clinic code. (See instructions)

6 If you are changing your health plan, enter your plan change reason code number. (See instructions)

7 PACE Plan:

- ☐ 052 AltaMed Senior BuenaCare

STOP! Read the important information on the back before you sign this form.

I understand that by filling out and signing this form, I am choosing how to get my health care.



Beneficiary's signature

Date

OR

Authorized Representative Signature (if any)

Date

Highly Confidential

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Choose a
Cal MediConnect
Plan: Fill out only
Section 3

To "Opt-Out" of
Cal
MediConnect, fill
out number 5
ONLY: Choose
the Medi-Cal
plan you are
already in

To choose PACE,
fill out 7 AND
EITHER 3 or 5 as
a backup

DHCS stated goals of the CCI

Improve Access to
Care

Promote
Person-Centered
Planning

Promote
Independence in
Community

Right Care
Right Time
Right Place

Cost Savings for
State and Federal
Government

Should I enroll in Cal MediConnect?

Wrap Up

Whether to enroll in Cal MediConnect is an individual choice

Additional Resources

- HICAP: Center for Health Care Rights
213-383-4519; 1-800-824-0780
- Cal MediConnect Ombudsman
1-855-501-3077
- Medi-Cal Managed Care Ombudsman
1-888-452-8609
- Health Care Options
1-844-580-7272; 1-800-430-7077 (TTY)

Want to know more?

- NSCLC Duals Website
<http://dualsdemoadvocacy.org>
 - Advocate's Guide
 - Fix List
 - Monthly Webinars
 - Sign up for alerts
- Contact us:
 - Denny Chan – dchan@nsclc.org
 - Amber Cutler – acutler@nsclc.org
- Disability Rights Education & Defense Fund (DREDF)
 - www.dredf.org
- Department of Healthcare Services
 - www.calduals.org